

Professional Profile

A results-oriented individual with 15 years experience within the Information Technology field and a proven track record of progressively increasing responsibilities in the areas of network design, administration, troubleshooting and training, particularly in the areas of Active Directory design, implementation, migration, and administration. Author of widely-read technical columns, as well as the Active Directory Cookbook, Second and Third Editions from O'Reilly Publishing, and a regular speaker and "Ask the Expert" resource at regional and national technical conferences including Microsoft Tech Ed. A six-time recipient of the Microsoft "Most Valuable Professional" award, which is given annually to a select group of individuals worldwide who regularly go "above and beyond" in their efforts to share technical expertise and offer assistance to the Microsoft user community at large.

Certifications & Professional Awards

- Microsoft Certified Master: Windows Server 2008 – Active Directory
- Microsoft Most Valuable Professional (MVP) in Directory Services: 2004-present
- Microsoft MCSE: Windows NT 4.0, Windows 2000, Windows Server 2003
- CISSP: 2003-present

Job History

Identity Architect

6/08-10/09 Oxford Computer Group, Redmond WA

- Design and implementation of Microsoft Identity & Access Management technologies for customers of various sizes and in diverse verticals/markets. Technology focus on
 - *Active Directory (AD)*
 - *Active Directory Lightweight Directory Services (AD LDS)*
 - *Active Directory Federation Services (AD FS)*
 - *Identity Lifecycle Manager/Forefront Identity Manager (ILM/FIM)*
 - *Certificate Lifecycle Manager (CLM)*
- Identify customer requirements, design solutions to meet customer needs
- Oversee developers and implementation consultants during larger-scale engagements
- Manage client relationships during design and implementation of Identity and Access Management projects, identify opportunities for future engagements

Active Directory Architect

2/07-6/08 CDI Corporation, Philadelphia PA

- Acted as internal project manager for scoping, pilot, deployment, and completion of global Active Directory consolidation, approx. 10,000 seats
- Consolidated 5 NT 4.0 domains and 2 Active Directory forests, loosely federated through mergers/acquisitions, into single unified Active Directory infrastructure
- Performed Active Directory migration of physically diverse business entities, spread across 50+ sites on 4 continents.
- Designed Active Directory replication topology to accommodate multi-site environment with varying degrees of bandwidth availability
- Designed delegated administrative model to accommodate de-centralized support model, allowing for local administration adhering to principles of least privilege and internal audit compliance. Coordinated with business owners, local IT staff and other project stakeholders to gain consensus on updated administration model and practices

- Implemented Group Policy, centralized login scripts and other administration tools to enforce consistent security and administrative model
- Performed training and provided documentation for all levels of escalation within IT support infrastructure. Provided Active Directory and other identity-related subject matter expertise for all CDI Information Technology projects
- Reduced reliance on PSS/Premiere support calls in favor of resolving issues internally, netting a tangible dollar savings to the organization

IT Project Leader (4/05-1/07)

Senior IT Specialist (1/00-4/05)

1/00-1/07 University of Pennsylvania, Philadelphia PA

- Contracted by central staffing organization to provide full-time and consultative services to various schools and centers across a distributed campus IT infrastructure
- Designed Active Directory infrastructures for diverse, multi-site business entities across campus
- Performed project management duties in conjunction with migrating diverse business units along multiple AD migration paths: NT4 to Windows 2000 Active Directory, NT4 to 2000 AD to 2003 AD, Novell to Windows 2000 AD, etc.
- Created and implemented consistent Active Directory administration processes for existing IT staff across multiple business units, including using Group Policy Objects to maintain consistent server and desktop configurations
- Designed, planned, and implemented multiple Information Security initiatives for multiple University business units, including initiatives such as software- and hardware-based firewalls and centralized patching and anti-virus services
- Performed detailed security analysis of multiple University departments, making various recommendations to be prioritized and budgeted for implementation over time
- Coordinated Disaster Recovery and Business Continuity planning and testing efforts for departmental and large-scale applications and services, including making provisions for off-site backups of critical data and performing regular disaster recovery drills at off-site locations
- Provided training and upper-level technical support for business units across the University
- Led and contributed to University-wide software evaluation teams, planning committees and security roundtables

Publications/ Speaking Engagements

- Author: 70-640 and 70-642 MOAC textbooks, Wiley Publishing
- Author: Active Directory Field Guide, APress Publishing
- Author: Active Directory Cookbook, Second Edition, O'Reilly
- Author: Active Directory Cookbook, Third Edition, O'Reilly
- Regular speaker at regional and national user groups and conferences:
 - Polk State College IT Showcase (<http://itshowcase.pscit.org/>)
 - Keynote Speaker, PA Chamber of Business & Industry IT Security Conference,
 - Regular speaker at Philly .NET Code Camps (www.phillydotnet.org)
 - Regular speaker at The Experts Conference (www.tec2010.com)
- 5-year "Ask the Expert" staffer at Microsoft Tech Ed national conference

Education

University of Pennsylvania, Philadelphia PA

- MS, Computer Information Technology
- BA, American History (*magna cum laude*)

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